

CENTRAL DISTRICT COUNCIL

ENVIRONMENTAL HEALTH SERVICES

Waste Collection

A. SERVICE DESCRIPTION

Waste is collected from residential, businesses and institutions once weekly

B. HOW DO I OBTAIN THE SERVICE

The customer should provide a refuse bin, and in case of commercial areas, a cubicle for safe storage of waste.

C. HOW DO I APPLY FOR THE SERVICE

Customer has to pay collection fee at the nearest Council revenue office and submit the receipt to Environmental Health office for registration prior to provision of service.

D. COST INVOLVED IN OBTAINING THE SERVICE

Residential	P9 per month for 85 Litre refuse bin P12 per month for 210 Litre refuse bin
Commercial and Institutions	P200 per month for 2-6 metres squared cubicle P300 per month for 8-12 metre squared cubicle

E. WHERE CAN I GET THE INFORMATION:

Information can be obtained from Environmental Health Offices in the respective sub-districts as follows:

Boteti: (297 8278)
Mahalapye: (4713323)
Tutume: (2987217/232/219)
Bobirwa: (2619274)
Tonota: (2484248)
Serowe: (4631138)
Palapye Administration Authorities: (4921092)

OR Call Serowe CDC Headquarters @ 4630411 and Customer Care Toll Free Number
0800 600 796

Skip Hire Service

A. SERVICE DESCRIPTION

Customer may hire a skip for collection of building rubble and garden waste. Client is expected to load the waste in to the skip.

B. HOW DO I OBTAIN THE SERVICE

Customer has to pay skip hire fee at the nearest Council revenue and submit receipt to Environmental Health office

C. COST INVOLVED IN OBTAINING THE SERVICE

Residential	P100 per load/ trip
Business	P200 per load/ trip

D. WHERE CAN I GET THE INFORMATION:

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Medical Waste Collection

A. SERVICE DESCRIPTION

Waste is collected from private institutions, clinics and for general public in homesteads with home based care patients

B. HOW DO I OBTAIN THE SERVICE

The customer has to provide washable rust free refuse bin with lid cover and lined with a red or yellow plastic for storage of medical waste. If the waste is not much a standard red or yellow medical waste refuse bag should be provided.

C. HOW DO I APPLY FOR THE SERVICE

Customers for home based care should liase with the nearest clinics to arrange for collection of waste from their homes. Institutions and private clinics should contact the nearest Sanitation Office to register for collection.

D. COST INVOLVED IN OBTAINING THE SERVICE

P10.00 per standard red/ yellow plastic bag.

E. WHERE CAN I GET INFORMATION

For further information contact Sanitation Offices in your respective Sub-Districts as follows:

Boteti: (297 8278)

Mahalapye: (4713323)

Tutume: (2987217/232/219)

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Landfill Services

A. SERVICE DESCRIPTION

The service is available only at the Serowe Landfill. The service provide for safe disposal of general waste and clinical waste. The landfill is open for use by businesses, institutions and the general public.

B. HOW DO I OBTAIN THE SERVICE

The client takes their waste to the landfill. The waste is weighed and disposed of. An invoice is issued to the customer to pay waste disposal fees at the Council revenue office.

C. COST INVOLVED IN OBTAINING THE SERVICE

Incineration of clinical /Medical waste

P5.00/kg

Waste disposal Charges

Soil material- Free

Domestic waste – households-Free (for individuals & during clean-up campaigns only)

Domestic waste- Businesses, institutions, NGOs & Government departments

P10.00/ below 500kg

P20.00/501Kg – 1 ton

Additional charge for additional/extra weight

Industrial/Commercial waste

P20.00/ below 500kg

P30.00/501Kg – 1 ton

Additional charge for additional/extra weight

Glass

P30.00/ below 300kg

P40.00/301Kg – 1 ton

Additional charge for additional/extra weight

Wood Chippings or Ash waste

P10.00/ below 500kg

P20.00/501Kg – 1 ton

Additional charge for additional/extra weight

Condemned food stuffs

50t/kg and 50t/litre

Food animal products (poultry waste, saw dust, yeast etc)
P0.50/kg

Abattoir sludge
P5.00/kg.

Landfill operating hours: Monday – Friday : 0800hrs – 1700hrs
Weekends :0800hrs – 1500hrs
Public Holidays :0800hrs – 1500hrs

D. WHERE CAN I GET THE INFORMATION

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Effluent Removal Service

A. SERVICE DESCRIPTION

The service entails emptying and collection of effluent from residential, institutions and businesses.

B. HOW DO I APPLY FOR THE SERVICE

Clients register at the nearest Sanitation Office. The client is given a quotation to pay at Council revenue and thereafter present a receipt at the sanitation offices. An appointment is set with the client for effluent removal within a week.

C. COST INVOLVED IN OBTAINING THE SERVICE

Residential	P100.00
Commercial	P182.00
Institutions	P182.00

D. WHERE CAN I GET THE INFORMATION:

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Pest Control Service

A. SERVICE DESCRIPTION

The service entails spraying for pests of public health importance e.g. cockroaches, rodents and mosquitoes in residential, institutions and businesses.

B. HOW DO I OBTAIN THE SERVICE

Clients register at the nearest Sanitation Office. The client is given a quotation to go and pay at Council revenue and thereafter present a receipt at the sanitation offices. An appointment is set with the client for effluent removal within a week.

C. COST INVOLVED IN OBTAINING THE SERVICE

P10.00 per average room

D. WHERE CAN I GET THE INFORMATION

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Abattoir Services

A. SERVICE DESCRIPTION

The service provided is for ante and post mortem inspection of animals. The general public and business community should take their animals for slaughtering at the Council abattoirs

B. HOW DO I OBTAIN SERVICE

The client should pay at the nearest council revenue and submit a copy of receipt to the abattoir. Animals should be brought at least 8 hours prior to slaughtering for them to rest and to allow for ante-mortem inspection to be conducted.

C. COST INVOLVED IN OBTAINING THE SERVICE

Abattoir slaughter charges are as follows:	Cow	P80.00
	Goats/ Sheep	P30.00

Abattoir operating hours: Monday - Friday: 0730 hrs – 1630 hrs

Kraaling /penning times: Monday –Thursday: 1200hrs -1800hrs
Sunday: 1200hrs-1800hrs

Weekends & Public Holidays: Closed

D. WHERE CAN I GET THE INFORMATION:

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